

## PRIVACY POLICY

***Date of Last Revision: January 9, 2026***

Ramble Technologies, Inc. (“**Ramble**”, “**we**”, “**our**”) provides a platform for individuals to rent, protect, buy and sell musical instruments, including through our website at <https://therambleco.com> (the “**Services**”). This Privacy Policy describes (1) how we handle personal information that we collect in connection with our Services and your other interactions with Ramble, (2) how we use and share that information, and (3) the rights and choices you have.

### Personal information we collect

#### Information you provide to us:

- **Account registration information**, such as your first and last name, email and mailing addresses, and phone number.
- **Payment and transaction information** needed to complete your transactions with us or through the Services, including name, payment card information, billing information. We do not directly process your payment card information and instead use a third party payment processor. We only store a tokenized version of your payment card information.
- **Feedback or correspondence**, such as information you provide when you contact us with questions, feedback, product reviews, or otherwise correspond with us online.
- **User generated content**, such as images, audio, video, text, and other content you create and upload to our Services.
- **Usage information**, such as information about how you use the Services and interact with us.
- **Marketing information**, such as your preferences for receiving communications about our activities, events, and publications, and details about how you engage with our communications.
- **Other information** that we may collect which is not specifically listed here, but which we will use in accordance with this Privacy Policy or as otherwise disclosed at the time of collection.

#### Information we obtain from third parties:

- **Social media information.** We may maintain pages on social media platforms, such as Facebook, LinkedIn, Instagram, and other third-party platforms. When you visit or interact with our pages on those platforms, the platform provider’s privacy policy will apply to your interactions and their collection, use and processing of your personal information. You or the platforms may provide us with information through the platform, and we will treat such information in accordance with this Privacy Policy.
- **Third-party login information.** When you link, connect, or log in to our Services with a third-party service (e.g., Google), you may direct the service to send us information controlled by that service or as authorized by you via your privacy settings on that service.
- **Automatic data collection.** We and our service providers may automatically log information about you, your computer or mobile device, and your interaction over time with our services, our communications and other online services, such as:

- **Device data**, such as your computer's or mobile device's operating system type and version, manufacturer and model, browser type, screen resolution, RAM and disk size, CPU usage, device type (e.g., phone, tablet), IP address, unique identifiers (including identifiers used for advertising purposes), language settings, mobile device carrier, radio/network information (e.g., WiFi, LTE, 4G), and general location information such as city, state or geographic area.
- **Online activity data**, such as the pages or screens you viewed, how long you spent on a page or screen, browsing history, navigation paths between pages or screens, information about your activity on a page or screen, access times, and duration of access, and whether you have opened our marketing emails or clicked links within them.

**We use the following tools for automatic data collection:**

- **Cookies**, which are text files that websites store on a visitor's device to uniquely identify the visitor's browser or to store information or settings in the browser for the purpose of helping you navigate between pages efficiently, remembering your preferences, enabling functionality, helping us understand user activity and patterns, and facilitating online advertising.
- **Local storage technologies**, like HTML5, that provide cookie-equivalent functionality but can store larger amounts of data, including on your device outside of your browser in connection with specific applications.
- **Web beacons**, also known as pixel tags or clear GIFs, which are used to demonstrate that a webpage or email was accessed or opened, or that certain content was viewed or clicked.

**How we use your personal information**

**To operate our Services:**

- Provide, operate, maintain, secure and improve our Services.
- Fulfill payments and transactions.
- Provide information about our Services.
- Communicate with you about our Services, including by sending you announcements, updates, security alerts, and support and administrative messages.
- Understand your needs and interests, and personalize your experience with our Services and our communications.
- Respond to your requests, questions and feedback.

**Marketing and advertising.** We may from time-to-time send you direct marketing communications as permitted by law, including, but not limited to, notifying you of special promotions, offers and events via email. You may opt out of our marketing communications as described in the **“Opt out of marketing communications”** section below.

**For research and development.** We may use your personal information for research and development purposes, including to analyze and improve our Services and our business. As part of these activities, we may create aggregated, de-identified, or other anonymous data from personal information we collect. We make personal information into anonymous data by removing information that makes the data personally identifiable to you. We may use this anonymous data and share it with third parties for our lawful business purposes, including to analyze and improve our Services and promote our business.

**Compliance and protection.** We may use personal information to:

- Comply with applicable laws, lawful requests, and legal process, such as to respond to subpoenas or requests from government authorities.
- Protect our, your or others' rights, privacy, safety or property (including by making and defending legal claims).
- Audit our internal processes for compliance with legal and contractual requirements and internal policies.
- Enforce the terms and conditions that govern our Services.
- Prevent, identify, investigate and deter fraudulent, harmful, unauthorized, unethical or illegal activity, including cyberattacks and identity theft.

## How we share your personal information

**Your Sharing:** In connection with your use of the Services, you may share your information when you interact with other users or otherwise post or upload your personal information onto publicly displayed portions of the Services.

**Our Sharing:** We may share your personal information in the following circumstances:

- **Other users.** Parts of our Services are for you to connect with your friends and other users who share similar interests. We will display the public portion of your profile to other users. To control what other users can see by default, please see your account settings.
- **Underwriting partners.** We are proud to offer our Services designed to give you peace of mind and protect your gear from incidents of loss, theft, and damage. To that end, we work with trusted underwriting partners. If you choose to use our protection services, we may share the information in your policy application with an underwriting partner so that they can service your protection policy.
- **Service providers.** We may share your personal information among our affiliates or with third-party companies that provide services on our behalf or help us operate our services (such as groomers, customer support, hosting, analytics, email delivery, marketing, billing).
- **Professional advisors.** We may disclose your personal information to professional advisors, such as lawyers, bankers, auditors and insurers, where necessary in the course of the professional services that they render to us.
- **For compliance, fraud prevention and safety.** We may share your personal information for the compliance, fraud prevention and safety purposes described above.
- **Business transfers.** We may sell, transfer or otherwise share some or all of our business or assets, including your personal information, in connection with a business transaction (or potential business transaction) such as a corporate divestiture, merger, consolidation, acquisition, reorganization or sale of assets, or in the event of bankruptcy or dissolution. In such a case, we will make reasonable efforts to require the recipient to honor this Privacy Policy.

## Your choices

**Opt out of marketing communications.** You may opt out of marketing-related communications by following the opt-out or unsubscribe instructions within the marketing communication we send you.

**Cookies.** Most browser settings let you delete and reject cookies placed by websites. Many browsers accept cookies by default until you change your settings. If you do not accept cookies, you may not be able to use all functionality of the website and it may not work properly. For more information about cookies, including how to see what cookies have been set on your browser and how to manage and delete them, visit [www.allaboutcookies.org](http://www.allaboutcookies.org).

**Online tracking opt-out.** There are a number of ways to opt out of having your online activity and device data collected through our website, which we have summarized below:

- **Blocking cookies in your browser.** Most browsers let you remove or reject cookies, including cookies used for interest-based advertising. To do this, follow the instructions in your browser settings. Many browsers accept cookies by default until you change your settings. For more information about cookies, including how to see what cookies have been set on your device and how to manage and delete them, visit [allaboutcookies.org](http://allaboutcookies.org).

Use the following links to learn more about how to control cookies and online tracking through your browser:

- [Firefox](#); [Chrome](#); [Microsoft Edge](#); [Safari](#)
- **Blocking advertising ID use in your mobile settings.** Your mobile device settings may provide functionality to limit use of the advertising ID associated with your mobile device for interest-based advertising purposes.
- **Using privacy plug-ins or browsers.** You can block our services from setting cookies used for interest-based ads by using a browser with privacy features, like [Brave](#), or installing browser plugins like [Privacy Badger](#), [DuckDuckGo](#), [Ghostery](#) or [uBlock Origin](#), and configuring them to block third party cookies/trackers.
- **Platform opt-outs.** Some third-party ad networks, including third-party ad servers, ad agencies, ad technology vendors and research firms, allow you to opt-out directly by using their opt-out tools. Some of these providers, and links to their opt-out tools, are:
  - [Google](#)
  - [Facebook](#)
- **Advertising industry opt-out tools.** You can also use these opt-out options to limit use of your information for interest-based advertising by participating companies:
  - [Digital Advertising Alliance](#)
  - [Network Advertising Initiative](#)

**Do Not Track.** Some Internet browsers may be configured to send “Do Not Track” signals to the online services that you visit. We currently do not respond to “Do Not Track” or similar signals. To find out more about “Do Not Track,” please visit <http://www.allaboutdnt.com>.

## Other sites, mobile applications and services

Our content may be included on web pages or in mobile applications or online services that are not associated with us. We do not control third-party websites, mobile applications or online services, and we are not responsible for their actions. Other websites and services follow different rules regarding the collection, use and sharing of your personal information. We encourage you to read the privacy policies of the other websites and mobile applications and online services you use.

## Retention

We retain your personal information for as long as appropriate to fulfill the purposes for which we collected it, including for the purposes of satisfying any legal, accounting, or reporting requirements, to establish or

defend legal claims, or for fraud prevention purposes. To determine the appropriate retention period for your personal information, we consider the amount, nature, and sensitivity of the personal information, the potential risk of harm from unauthorized use or disclosure of personal information, the purposes for which we process personal information and whether we can achieve those purposes through other means, and the applicable legal requirements.

## **Security practices**

We use organizational, technical and administrative measures designed to protect against unauthorized access, misuse, loss, disclosure, alteration and destruction of personal information we maintain. Unfortunately, data transmission over the Internet cannot be guaranteed as completely secure. Therefore, while we strive to protect your personal information, we cannot guarantee the security of personal information.

## **Children**

Our Services are not intended for use by individuals under 18 years of age. If we learn that we have collected personal information through our Services from an individual under 18 without the consent of the individual's parent or guardian as required by law, we will delete it.

## **Changes to this Privacy Policy**

We reserve the right to modify this Privacy Policy at any time. When we do we will post an updated version on this page, unless another type of notice is required by applicable law.

## **How to contact us**

Please direct any questions or comments about this Privacy Policy or privacy practices to [support@therambleco.com](mailto:support@therambleco.com).